



CHRISTMAS IN TRAFALGAR SQUARE 2023 NOISE MANAGEMENT PLAN

The purpose of this Noise Management Plan is to support Christmas in Trafalgar Square ('the Event'), taking place between 10th November 2023 and 2nd January 2024.

Underbelly takes the possibility of noise pollution from the Event very seriously and wishes to ensure that noise from the site is well managed and does not disturb residents and businesses (closest noise sensitive receptors). Careful consideration has been given in implementing and exercising this noise management plan during any sound checks or events as to control entertainment noise from the venue and surrounding site.

Underbelly has an extensive track record of producing high quality, low impact, large scale inner-city events. From this experience we have identified the following factors as requiring careful, considerate design and management: live and amplified music and voice; people noise including audience members; plant and machinery; contractors and in-house staff on Site.

There are six key factors to the Christmas in Trafalgar Square Noise Management Plan:

1. Build and Strike Periods
2. Programming
3. Sound Design
4. Plant Equipment & Machinery
5. Site Control & People Management
6. Communications with Residents

1. Build and Strike Periods

- The general times for the build (set-up) and strike (de-installation) periods will run daily from 08:00 to 18:00. Required works outside of these times will be directly managed by Underbelly Production Management.
- The plant to be used will be specifically chosen as to create minimal noise and will only be used when necessary, during the build (set-up) and strike (de-installation) periods.

2. Programming

- There is no live performance programmed.

3. Sound Design

- Careful consideration has been given to the design of the site to take into account the requirements of amplified music, its proximity to the closest noise sensitive receptors and to minimise the noise impact at the off-site locations.
- The external sound system has been designed to provide confined, low amplification background music for the purposes of atmospheric enhancement. This system will not be audible against the off-site environmental noise at the closest noise sensitive receptor and will be directly managed by the Site Manager and Bar Manager.
- The sound system is managed in-house. Amplified music will be set at a low level for the intention of setting the atmosphere in relation to a Christmas market. There will be no other amplified noise of any type during the Event.

4. Plant Equipment & Machinery

Build and Strike Periods

- The general times for the build (set-up) and strike (de-installation) periods will run daily from 08:00 to 18:00 with required works outside of these times directly managed by Underbelly Production Management. Plant equipment and machinery usage during the general build/strike times is expected to be minimal, with localised noise to the activity only. Only modern, inspected and maintained plant and machinery will be used throughout this period.

Operational Period

- The plant equipment used during the operational period will be electrical generators. These units are specifically designed and operated to ensure that they are not audible outside of their compound.
- All chiller units and refrigeration units used onsite will run silently.

5. Site Control & People Management

- A control communication protocol (involving Production, Site, Venue and Bar Management teams) will be continually reviewed to ensure effective and responsive communication channels are established and maintained between all relevant parties throughout the duration of the Event. This will allow immediate and concise response from these teams to any noise issues or communications received by visitors, stakeholders and local residents.
- Signs will be placed at all exits from the bar area requesting visiting patrons and audience members leave the Site quietly and without causing a disturbance. Signs will also be placed around the site to encourage patrons and audience members to always to be aware of and considerate to nearby residents.
- As all drinks are served into compostable glasses or paper cups, the amount of glass on site is limited. However, the Bar Manager will ensure that glassware and bottles are not to be disposed of into the waste facilities after 21:00 during the Operational Period.
- As per condition of planning consent, during the Operational Period, stock deliveries, collections

and refuse will be made between 06:00 and 23:00.

6. Communications with Residents

- Prior to the Event, Underbelly will write to nearby residents and businesses and inform them of the Event.
- Residents will also be informed of contact details by which they can communicate with the Site Manager, in respect of noise and any other concerns with the operation of the Site. Should any noise complaints be received, the complaint will be investigated by the Site Management (with Production Management oversight). If noise levels are found to be above agreed limits, immediate action will be taken to reduce levels at the noise source.
- Underbelly's dedicated Customer Service Team will follow up with any ongoing communication with local residents and provide feedback as quickly and considerately as possible. A communication log will be maintained throughout the Event detailing addresses of local residents, times and actions.